

## Welcome to Keiser University Online Education

Congratulations on your decision to continue your education! Pursuing your education *online* represents another step toward adapting to our ever-changing world and moving ahead with new ideas. On behalf of our faculty and staff, I welcome you to Keiser University *eCampus*.

The following information will provide you with what you need to get started.

**\*\*\*\*You can access the course on Sunday, one day before the official start\*\*\*\***

### WHAT DO YOU DO FIRST?



#### **Order your Textbook!**

**Please order your textbook at:**

<http://www.keiseruniversity.edu/ecampus/ebookstore.htm>

*(Click on this link or press the CTRL key then click)*

For your convenience, you can pay for your text online at the bookstore website. Subsequent to your first class, arrangements can be made to cover the costs of your books with your campus financial aid department.

#### **ACT NOW!**

If you have any questions on your textbook, such as: delivery or wrong textbook delivered, please click on the link above or call the bookstore at 1-888-4-KEISER or 954-351-4040. It should be noted that textbooks are delivered via UPS and require a signature.

### WHAT NEXT? Log into your online course..... How?

### HOW TO GET INTO YOUR COURSE



#### **ATTENTION NEW STUDENTS**

***Get ahead by logging into class on Sunday before the official start!***

***In order to maintain your registration, it is MANDATORY that you log into your class no later than WEDNESDAY of Week One.***

If you cannot log in during this initial period, PLEASE NOTIFY your campus immediately. Please take note of your login information below and then go to [www.keiseruniversity.org](http://www.keiseruniversity.org) to enter the course.

### **COURSE:**

## HELP IS ON THE WAY!



The eCampus **HELP DESK** is available 24/7 to assist you with Technical issues after regular business hours. Contact the Help Desk at 1-877-345-9800 or E-mail [helpdesk@keiseruniversity.org](mailto:helpdesk@keiseruniversity.org)

## KEISER UNIVERSITY CAMPUS SUPPORT STAFF



Your campus in conjunction with eCampus faculty can help you succeed in the online environment. Please locate your Keiser University campus personnel below:

### Keiser University Campus Deans:

#### Daytona Campus Dean

Ms. Annie Mathews.....[amathews@keiseruniversity.edu](mailto:amathews@keiseruniversity.edu) 386-274-5060.

#### Ft. Lauderdale Campus Dean

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## KEISER CAREER COLLEGES (KCC)

#### Greenacres Campus Dean

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**Liaison Director for all other Keiser College Campuses**

Judith King @ [judyk@keiseruniveristy.edu](mailto:judyk@keiseruniveristy.edu)

For academic questions, please contact your instructor first. If your issue cannot be resolved, contact your campus dean and Judith King, the online campus director for immediate assistance.

Sharon Pfeffer [ebooks@keiseruniversity.edu](mailto:ebooks@keiseruniversity.edu) handles book orders for our online students. The bookstore is open from 8:00 to 5:00pm weekdays with extended hours during peak periods. **When ordering books online, be sure to order from the <http://keiseruniversity.edu/ecampus/ebookstore/htm> link. (No phone orders will be accepted).**

**For eCampus Students – PHONE 954-351-4040 or 1-888-4-KEISER**

**\*\*\*\*PLEASE NOTE THAT AN eCAMPUS STUDENT IS ONE THAT IS REGISTERED THROUGH THAT CAMPUS.**

**Dean of Academics Affairs:**

Ms. Maria Madariaga .....[mmadariaga@keiseruniversity.edu](mailto:mmadariaga@keiseruniversity.edu) 954-351-4040 x **130**

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**ACADEMIC ADVISORS:**

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On behalf of the Keiser University eCampus faculty and staff, I wish you much success in your studies with us. If ever we can assist you, please call upon us. We will be here for you.

